



Company Policy QHSE

Aperam Stainless Services & Solutions Italy srl

Aperam Stainless Services & Solutions Italy s.r.l. is a company of the Aperam Group specialized in the production of stainless steel, alloys and special steels for sectors like building and construction, automotive and autodeco, food & beverage, transport and consumer goods, with customers located throughout Europe. The two Aperam Italy Service Centers in Massalengo (LO) and Podenzano (PC), supported by the commercial network, offer various solutions in highly customized ferritic, austenitic, martensitic and duplex stainless steel for all types of customers.

Leadership, agility and ingenuity are the three values on which the activity of our company is based, which aims to become an increasingly safe and sustainable reality, able to guarantee the health and safety of its employees and protect the surrounding environment.

For Aperam Stainless Services & Solutions Italy srl, all stakeholders are to be understood as "customers" and therefore their satisfaction is our main objective, in full coherence with the concept of Total Quality Management.

Aperam Stainless Services & Solutions Italy s.r.l. therefore undertakes to:

- meet the right to safety through the application of the BBS (Base Behavior Safety) and the requirements of safety regulations (decree 81/08 and machinery directive);
- eliminate the dangers at source where possible and reduce the risks of workers and collaborators in terms of health and safety;
- ensure compliance with the 7 Red Rules drawn up by the Aperam Group on health and safety within the sites;
- meet the needs and expectations of customers by offering products that meet the customer's requirements and comply with the relevant technical standards;
- meet the needs and expectations of customers through the commitment to ensure the best service in terms of OTD (On Time Delivery) and lead time;
- operate by ensuring environmental protection through the reduction of significant environmental impacts, with a view to sustainability extended to the entire life cycle of the products and services offered;

- operate in full compliance with national and international laws, regulations and frameworks applicable to the company;
- promote consultation and participation of workers and their representatives, as well as of all stakeholders on health, safety and environmental issues;
- ensure that this company policy is disseminated, understood and implemented within its organization.

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In order to achieve these goals, leadership is committed to:

- make available human, economic and infrastructural resources in an adequate measure, also through partnerships with companies and qualified professionals;
- promote education, information and training for all Aperam personnel;
- standardize the operational standards of all critical stakeholders to Aperam processes and procedures;
- effectively communicate its principles and actions in the area of Quality - Environment - Safety to suppliers and customers;
- keep the integrated Quality - Environment - Safety management system active, planning actions, controls and processes based on the results of the risk and opportunity assessment;
- keep the 231 organization model active, guaranteeing the Supervisory Body the availability of the necessary tools and resources;
- evaluate all the opportunities for environmentally sustainable procurement by:
 - the use of providers that distribute energy from renewable sources
 - the use of biodegradable materials and raw materials or those deriving from recycling processes
 - the adoption of best practices and best available technologies aimed at reducing environmental impacts in terms of emissions and consumption, increasing the safety and health of workers

Massalengo, September 1st 2021