

## INTEGRATED MANAGEMENT SYSTEM POLICY in Aperam Stainless Services & Solutions Poland Sp. z o.o.

Aperam Stainless Services & Solutions Poland Sp. z o.o. with its registered office in Siemianowice Śląskie, coming within the Aperam Group, offers a broad range of products made of stainless steel manufactured by the Group's production plants. An ambitious intention of Aperam Stainless Services & Solutions Poland Sp. z o.o. is to maintain its position of one of major suppliers of stainless steel in Central Europe. Through our Service Centre in Siemianowice Śląskie, we would like to provide our Customers with the complete range of products meeting their needs. Our superior goal is to offer the best solutions in the stainless steel field to each client in accordance with our vision «A stainless solution for each client». Aiming at the company development, we remember about executing programmes, solutions and actions allowing for environment-friendly activity and the assurance of safe working conditions to each employee of Aperam Stainless Services & Solutions Poland Sp. z o.o. and persons supervised by our organisation, along with our guiding principle «If you can't do something safely, don't do it at all».

Being aware of our responsibility for the quality of products manufactured and sold, environmental protection, as well as industrial safety and health care of our staff, we ensure:

- permanent orientation on needs and expectations of both external and internal Client
- an individual and reliable approach to each Client and gaining their permanent confidence,
- Customer satisfaction monitoring,
- aiming all the time at our product and process improvement,
- efficient and timely execution of orders,
- necessary personnel and technical and financial resources to fulfil agreed duties relating to quality, environmental protection and the safety and protection of employee health,
- the utilisation of technical and organisational progress, as well as the experience of other Group production plants while implementing new products and technologies, as well as to prevent accidents at work, industrial diseases and incidents,
- the continuous improvement of the integrated management system and results in the area of service, environment and industrial safety quality,
- continuous improvement of qualifications of our staff,
- the observation of applicable legal acts on environmental protection, industrial safety and other requirements for the Company's activity,
- the reduction and, wherever possible, elimination of substances dangerous to the environment through the application of technical, technological and organisational solutions allowing for the limitation of process tiresomeness at the very source,
- rational and environment-friendly waste management based on waste segregation, protection or delivery for recycling or liquidation,
- taking into account environmental and industrial safety issues at every management level, shaping employees' positive approach to industrial safety, and the continuous enhancement of employees' environmental awareness,
- respecting and following generally acceptable industrial safety policies of the Aperam Group, regarding Safety and Environment,
- consultation with our employees with regard to projects aiming at or relating to the improvement of industrial safety through talks to industrial safety staff and direct contacts with employees,
- compliance with and promotion of principles of social accountability, stated in the SA 8000 standard, by communication the Social Accountability Policy and Supplier Code of Conduct of Social Accountability.

The achievement of the defined goals is guaranteed by the awareness of the Company's Board of Directors and staff of the need for continuous improvement of all processes aimed at obtaining the satisfaction of our Customers, resulting from the satisfaction of their needs and effective management processes to allow the continuous reduction of adverse environmental impacts and to ensure safe working conditions in accordance with the principles of continuous improvement in every aspect of the Company's operations, as well as the requirements of IATF 16949, PN - EN ISO 9001, PN - EN ISO 14001, BS OHSAS 18001 and SA 8000.

The Management Board of Aperam Stainless Services & Solutions Poland Sp. z o.o. undertake to ensure conditions and measures necessary to maintain and improve the Integrated Management System, as well as promote and apply, with the whole staff, this policy with due diligence, taking care that it is up-to-date.

President of the Management Board  
Przemysław Zwoliński